

Letter 18

Russell R. Ryan
Senior Product Designer
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Work History

Freelance Designer

April 2018 – Current

Senior product designer working with Forecasting and Report apps on the HotSchedules UX team and mentoring junior designers.

Senior Product Designer

AffiniPay

January 2017 – March 2018

Pioneered and managed UX for AffiniPay products. The lean UX process involved customer development, user recruitment, usability testing. Established user proto-personas through internal collaboration. Led the redesign of branded apps, wrote all design system specs and documentation. Contributed to improve development team's self-managed agile process as sprint captain.

Senior Experience Designer

Charles Schwab

April 2014 – January 2017

Principle UX designer on the Intelligent Portfolios product for 2 years. Collaborated with product owner and managers to plan evolution of the robo-advisor product and spin-off products. Assisted in training a growing team of UX designers.

Freelance

2012 – 2014

Freelance user experience designer working contracts with Razorfish, Dell Product Design Group and other clients.

Senior Experience Designer

Dell, 2010 – 2012

Collaborated with multiple internal teams to design and document UX improvement and usage guidelines for product details, support pages, diagnostics tools, product customization and on-line catalog.

Senior Interactive Designer

Schematic, 2008 - 2010

Communicated with business partners, collaborated with local design resources and managed off-site production designers to rapidly design, launch multiple Dell and Alienware products.

Junior Interactive Art Director

T3 – The Think Tank, 2006 - 2008

Produced visually stunning marketing campaigns for exciting brands like JP Morgan Chase, Marriott, Dell, JCPenney and UPS.

Education

BFA Graphic & Interactive
Communication
Ringling School Art & Design

Design Skills

Accessibility
Agile Methodology
Customer Development
Interaction Design
Lean UX
Product Design
Prototype Testing
Usability Interviews
User Experience
Qualitative Research

Recognition

Austin Changemaker Series 2018
Design thinking for social change.

Webby Award Winner
IT Hardware/Software

SXSW Contest Finalist
Pepsi Contest: What's Your Pitch

Platinum Adrian Award
Marriott Hotels: Plug In website

Design Software

Sketch
Abstract
InVison
JIRA & Confluence